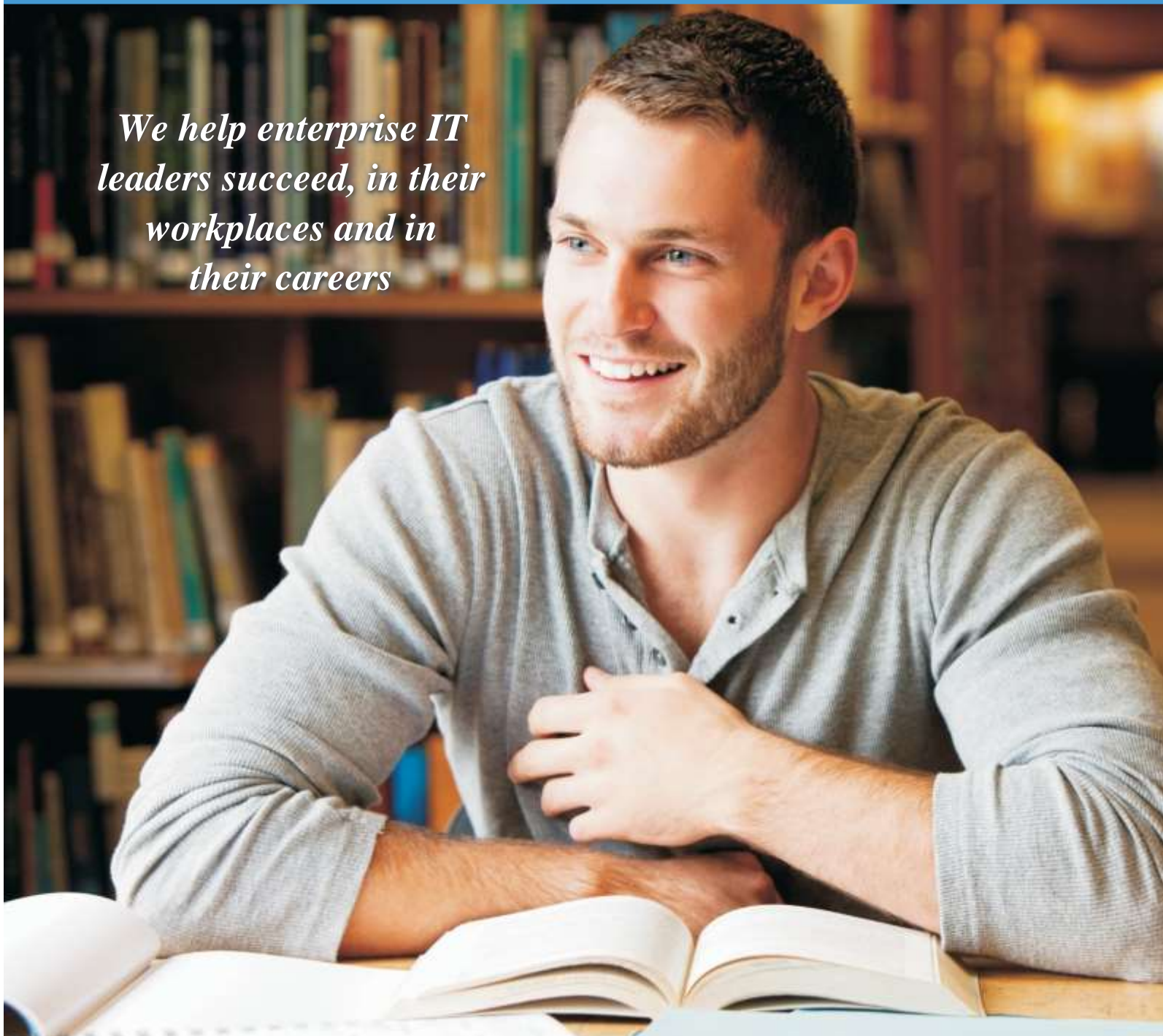


IT4IT™ Foundation Certification

2 DAY CLASSROOM | LIVE ONLINE INSTRUCTION

*We help enterprise IT
leaders succeed, in their
workplaces and in
their careers*



ABOUT IT4IT

IT4IT is a standard, open-source reference architecture and value chain-based operating model for managing the business of IT.

It has been used to support a wide variety of outcomes, ranging from IT tool optimization work to creating CIO-level operating models to enable large scale transformation.

IT4IT describes the end-to-end functions that Enterprise IT performs. The model describes key functions, their relationships, and the information objects, information model and data flows needed to enable effective value delivery in an agile, automated and service based IT landscape.

LEARNING OBJECTIVES

This two-day instructor-led course can be delivered in a classroom or remotely online.

It provides an overview of The Open Group's reference architecture for managing the business of IT, and prepares students for The Open Group's IT4IT L1 Foundation exam.

- ▶ Understand the concepts of the IT4IT Reference Model.
- ▶ Explain the basic concept of IT4IT Value Streams.
- ▶ Define key terminology within the IT4IT Reference Architecture and IT4IT Value Streams.
- ▶ Understand objectives and functional components of the four IT4IT Value Streams:
 - ▶ Strategy to Portfolio (S2P)
 - ▶ Requirement to Deploy (R2D)
 - ▶ Request to Fulfil (R2F)
 - ▶ Detect to Correct (D2C)
- ▶ Prepare for the IT4IT Exam



Introduction Overview

TOPICS COVERED

Requirements to Deploy Value Stream **IT4IT Core Concepts** **Request to Fulfil Value Stream** **Supporting Activities** **Strategy to Portfolio Value Stream** **Detect to Correct Value Stream**

WHO SHOULD ATTEND

IT4IT knowledge can provide context and guidance for addressing issues arising in Digital Transformation, IT Transformation, Application Portfolio Management, DevOps Adoption, Cloud and Service Broker, and IT Tools Management and Rationalization.

IT professionals in the following roles should consider the value of IT4IT to their work and Careers:

- ▶ Hands-on CIOs
- ▶ IT strategy and governance professionals
- ▶ IT architects, especially Enterprise Architects
- ▶ Enterprise IT business managers
- ▶ IT Finance managers
- ▶ Infrastructure management leaders
- ▶ Consultants and IT services companies focused on tools, transformation, and I&O efficiencies
- ▶ ITIL and ITSM professionals

Organizations that have adopted IT4IT as a key component of value delivery or transformation should consider our corporate and Training Academy offerings.

PREREQUISITES

There are no formal prerequisites. Experience in the IT domain and IT management, knowledge of ITIL and Introduction to IT4IT training would all be helpful.



WHY TRAIN WITH CC AND C SOLUTIONS?

Your trainer will be one of our team of experienced Enterprise Architecture practitioners, who has led large scale architecture and transformation work in the real world.

Your training includes case studies and practical exercises, based on that experience, to enhance your understanding and appreciation of how to use IT4IT in your own work.

In the first 18 months of IT4IT availability, about 25 percent of all IT4IT certified practitioners were trained by CC and C. We are an active gold member of The Open Group and have been IT4IT Forum participants and leaders for several years. We are the experts.

Our approach is always to make you feel empowered to practice what you have learned.



www.ccandcsolutions.com